

Meet the Team: E-Bound Louth Office

An exclusive view into what makes E-Bound go round and what goes into everyday operations with a small team organising engineer routes around the country.

"Security
Consciousness"
Ways to keep your
church safe with
or without a roof
alarm.

Useful insights, tips and tricks to help keep your church safe.



E-Bound, Louth



he Louth office is key to the smooth running of all technical operations at E-Bound focusing on engineer routes, technical customer service and alarm installations. Ellie, the Operations manager, keeps all four of the Engineer Operations Assistants in line when she isn't on maternity leave looking after baby Jack.

Chelsea, Clare, Geneva and Charlie are the lovely voices on the end of the phone, they organise all annual services and help with customers technical queries, emails and maintain all church files.

The Louth base is where the Engineers are deployed from every Monday morning co-ordinated by Billy, the Engineer Supervisor.

The girls ensure the engineer teams have the correct equipment and are set for the week ahead.

Our Engineers split up into several teams and travel up and down the country, staying in hotels that best suit their route. The Louth girls try their best to balance comfort with route efficiency.

The Louth and Peterborough offices are in constant communication to keep customer service flowing by picking and choosing the best person to deal with specific queries, whether general or technical.

The Louth office opened in January 2016, prior to this our Lincolnshire offices was located in Mablethorpe.

Security Consciousness

and other useful ways to protect your church

For almost a decade, E-Bound has been seeking to protect churches and other listed buildings from vandalism and theft.

It is clear that the crime profile has altered. Nuisance thefts of smaller amounts of material have reduced, probably because it has become harder to redeem modest amounts of lead or copper for cash, due to the changes in the law.

The recent thefts are professional in nature and we have reason to believe that the thieves are paying very careful attention to each church. They do not choose churches at random; each is selected following meticulous research and surveillance and careful planning is put into carrying out the swift removal of the lead or copper from the roof and the locale, without anyone seeing or hearing a thing.

Nevertheless, with or without a roof alarm, there are other things you can do to reduce opportunities for crime on Church property. These include using prickly-planting against the walls at low roof areas and if possible laying gravel around the church, because it is impossible to walk on it silently.

Security lighting for church grounds, asking neighbours and friends of the church to keep an eye on the grounds and keeping all bins, water butts and ladders away from low roofs or locked somewhere secure and inaccessible to intruders will also help reduce thechances that you will be an easy target.

Anti-climb paint and forensic marking solutions (such as SmartWater or SelectaDNA) are other great ways to assist deterring unwanted visitors.

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Extra Protection for Your Church E-Bound Scaffold Alarm

If your church or listed building is undergoing building, restoration or repair work, scaffolding may present an invitation to thieves unless properly protected.

Here at E-Bound we have a solution to help protect churches and other listed buildings at this vulnerable time.

The E-Bound Scaffold Alarm is an extension of an existing installed E-Bound Roof Alarm System, although we do offer temporary,

stand-alone scaffold alarm systems. Using the same technology as the E-Bound Roof Alarm Systems but adjusted specifically for scaffolding layouts, our scaffold alarm offers the same reliable defence.

For more information, call us 01733 843341 or visit our website www.e-bound.co.uk



Notice From E-Bound Finance Department

We are receiving an increasing number of cheques that are incorrectly completed meaning the bank are unable to process them. We would like to take this opportunity to remind customers who are paying invoices by cheque to ensure the amount is written clearly and correctly, to put a full signature next to any alterations made to the original cheque and finally to make sure the invoice number is written on the back of the cheque. If you are paying via online banking, please can customers remember it is important to use your invoice number as the payment reference.

Many thanks, E-Bound Finance Department

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For more information, call 01733 843341 email info@e-bound.co.uk

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