The **E-Bound** Voice

Jul/Aug **2018**

Leicestershire Police talk about crimes against historical buildings

Meet Our Team: Take a look into E-Bound behind the scenes

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Leicestershire Police talk about crimes against historical buildings

eicestershire Police are aware of crime issues that affect historical buildings and places of worship. In order to help address this, the force has a team of established Heritage Watch volunteers who form part of a Rural Watch team, covering Leicestershire and Rutland.

The team is made up of several police volunteers, who do much more than you'd realise. The team visits churches, carries out risk assessments, offers advice on crime prevention and provides the basics to help prevent crime.

The team also attends local events to meet with representatives of the local diocese and other archaeological groups. The volunteers have developed a close working relationship with Heritage Watch and Historic England. They are integral in helping local policing areas and providing assistance in relation to heritage related crime.

The volunteers are keen to hear from local churches, asking that a risk assessment is completed for each church, in order to identify if the church is vulnerable to criminality.

They are keen on finding out about any case studies, good practices or ideas which might assist churches/ historic buildings from being attacked in the way that they are.

The team says, "Sadly, due to the value of metals currently, churches are deemed to be a target for criminals and the impact is more than monetary value, it also has an impact on the community." "As a team, we visit churches to offer assistance and advice. However, we would ask that the churches themselves and the community also look at crimes linked to churches and also how the churches could help themselves, i.e. be aware of suspicious activity, use the church more often, have a group of volunteers who can check it regularly and talk about basic crime prevention, i.e. lighting, signs, anti-climb paint etc. We know this isn't the cure, but it's a step in the right direction, and we want to be part of that direction."

> For more information visit www.rutlandnhw.org.uk/heritage-watch or contact them at heritagewatchvolunteers@leicestershire.pnn.police.uk





B ased in Peterborough, this is the place where the cogs of E-Bound turn. With a small, dedicated team, the Peterborough office is the centre for sales, administration and finance. It's also the home to the E-Bound website and newsletter.

In the Administration side of the office, Katie and Sharny are hard at work and just about all new and current customers will have spoken to them at some point.

Also in the Admin office is our IT Coordinator and Graphic Designer, Jack who developed our website and designs this newsletter every other month.

Sarah and Stacey are based in the finance office, working diligently behind the scenes to keep everything ticking over.

In the next issue of The E-Bound Voice, we'll take a trip to Louth for some insight on the Technical Operations side of E-Bound.

In the Louth office, they deal with any technical questions customers may have, organise engineer routes and alarm system maintenance.

Engineer Call Out Information

We operate between 8:00am and 6:00pm, Monday to Friday, excluding Bank Holidays

Engineer Call Outs are subject to an invoice being produced including any out of warranty parts

A scheduled call out fee is £140 which includes 1 hour of travel, there is then a charge for each hour our engineers are on-site

We do not currently offer a 24 hour overnight service

Arrival is on a best endeavours, first-come first-served basis taking into account our workloads and priorities at the time

For any visit for a roof alarm, our engineers will need access to the tower, mute button and fobs. Please ensure the bells are down

After each visit, a call-out record is completed, a copy of which will be left with the customer

The E-Bound offices will be closed on the 27th August for the Summer Bank Holiday

Whilst E-Bound has used reasonable endeavours to ensure that the information in this newsletter is correct at the time of publication, please note: (a) the information is not intended to constitute a definitive or complete statement of the law on any subject, (b) the information may over the course of time become incorrect or out of date; and (c) neither E-Bound AVX Ltd nor its subsidiaries can accept any responsibility or liability for action taken or losses suffered as a result of reliance placed on the information provided in this newsletter.



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